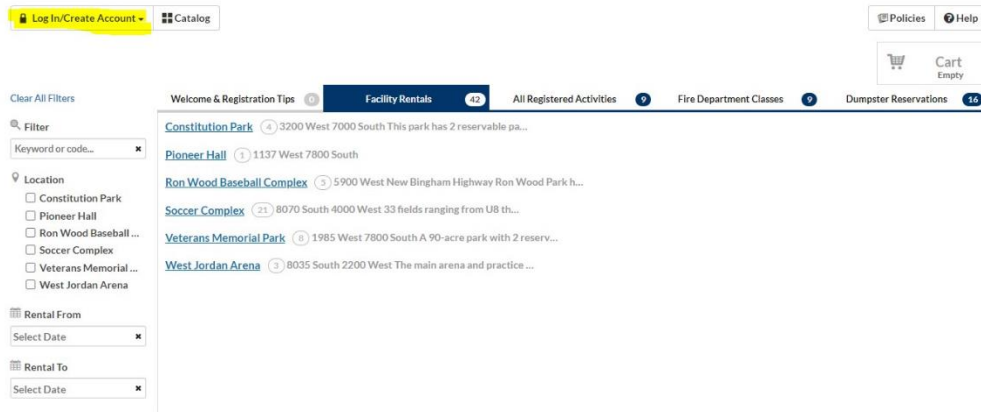
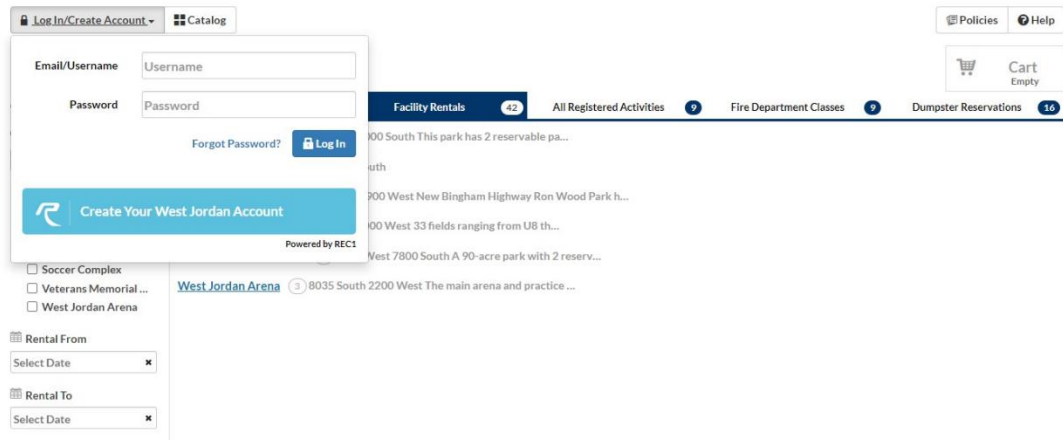


# Dumpster Reservation Walkthrough



If this is your first time visiting the dumpster reservation system, start by creating a new account. Select 'Log in/Create Account' in the top left corner of your screen.



If you've already created an account, you'll need to ensure you log in before any reservations or payments can be made.

If you are first time user, you will select the "Create Your West Jordan Account" button. Please keep in mind, this account is separate from your utility account.

# Dumpster Reservation Walkthrough

**West Jordan Sign-Up**

Step 1: Account Holder   Step 2: Other Account Members

Account holder must be an Adult.

<b>BASICS</b>	<b>ADDRESS</b>
<b>Account Type</b> Individual Organization	<b>Address Line 1*</b> Address Line 1
<b>Name*</b> First Name Middle Na Last Name N/A	<b>Address Line 2</b> Address Line 2
<b>Date of Birth*</b> mm/dd/YYYY	<b>Zip Code*, City*, State*</b> Zip Code City AL
<b>Gender</b> Male Female Non-Binary Prefer Not To Say	
<b>CONTACT INFO</b>	<b>ACCOUNT SETTINGS</b>
<b>Phone 1*</b> Phone 1 Label Cannot receive te...	<b>Primary Email*</b> Primary Email
<b>Phone 2</b> Phone 2 Label Cannot receive te...	<b>Password*</b> Password
<b>Phone 3</b> Phone 3 Label Cannot receive te...	<b>Confirm Password*</b> Confirm Password
<b>Email Preferences</b> Add Email	Passwords must be at least 8 characters long and contain characters from at least 3 of the following 4 categories: lower case letters, upper case letters, numbers, special characters
<b>Emergency Contacts</b> Manage Emergency Contacts (0 of 5 selected)	

Zipcode search powered by GeoNames licensed under CC BY 4.0

Cancel   Next Step: Other Account Members

As a new user, fill in your information. Before selecting “Next Step: Other Account Members”, ensure all of the information is correct.

Catalog   Account   Connect   Internal   Policies   Help   Log Out

Cart Empty

Welcome & Registration Tips   Facility Rentals   All Registered Activities   Fire Department Classes   **Dumpster Reservations**

Public Works Green Dumpsters   West Jordan Dumpster Reservation Information Gre...  
Public Works Trash Dumpster   West Jordan Dumpster Reservation Information Tr...

Clear All Filters

Filter

Keyword or code...

Location

Public Works Green ...  
Public Works Trash ...

Rental From

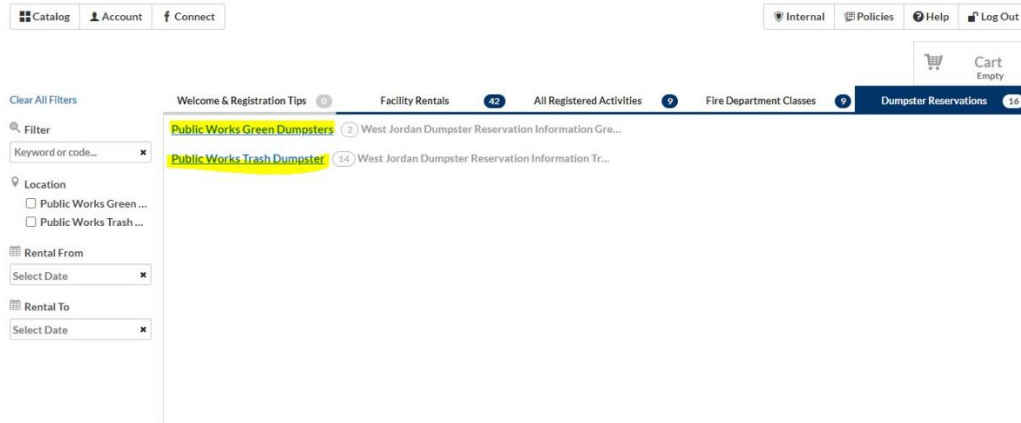
Select Date

Rental To

Select Date

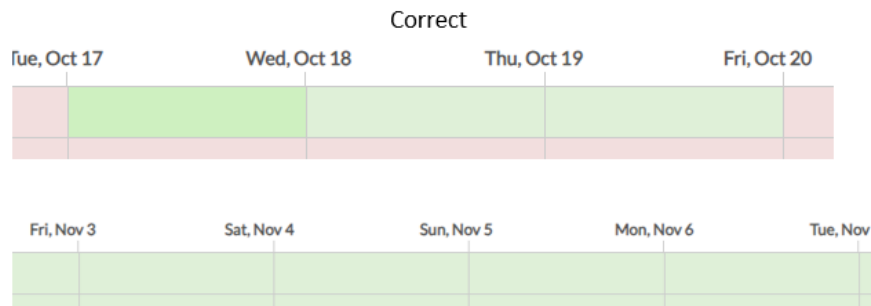
Once logged in, you will see a new selection of options at the top of your window. You must be logged in to book a reservation.

# Dumpster Reservation Walkthrough



Return to the reservations landing page and choose between a Green waste dumpster or a Trash dumpster. This will bring up a calendar view of available dumpsters.

For weekdays, 3 consecutive slots must be available on that dumpster number to be reserved. For weekends (Friday and Saturday drop-off dates), 4 consecutive slots must be available. Examples are listed below. **Sundays are not available for drop offs.**



The example here shows valid available reservations. The required number of consecutive slots are available for both a weekday reservation (first example) and the required amount of slots are available for a weekend reservation (second example).



# Dumpster Reservation Walkthrough

These reservations would not be available because there aren't enough slots available. Dumpster 3 pictured below only shows 1 green slot. In the second example, Dumpster 1 only has two slots available instead of the 3 that would be required.

The screenshot displays a reservation interface for a dumpster. At the top, there is a date selector set to 10/19/2023. Below this is a calendar grid with columns for Thursday, Oct 19, Friday, Oct 20, Saturday, Oct 21, Sunday, Oct 22, Monday, Oct 23, Tuesday, Oct 24, and Wednesday, Oct 25. Two rows are visible: Dumpster 1 and Dumpster 2. Dumpster 1 has a green slot on Oct 19 and Oct 20, and a red slot on Oct 21. Dumpster 2 has a green slot on Oct 19 and Oct 20, and a red slot on Oct 21. A modal window titled "Dumpster 9 on 10/19/2023" is open, showing a "Drop Off" and "Pick Up" section. The "Drop Off" section has a dropdown menu with options: Monday, Tuesday, Wednesday, Thursday, Friday, Saturday. The "Pick Up" section has a dropdown menu with options: Wednesday, Thursday, Friday, Saturday, Monday, Tuesday. Below these are instructions: "For reservations Monday-Thursday, please select 3 back-to-back dates." and "For reservations Friday and Saturday, please select 4 back-to-back dates." A red note states: "No pick up or drop off on Sundays." An "Example below:" section shows a calendar with dates 1-4 highlighted in green and 5-8 highlighted in blue. A "Please note" section states: "Please note: when making a reservation your dates are not guaranteed. A follow up email will be sent once approved/denied. If approved you must log back into your reservation account within 24 hours to make payment or reservation is subject to cancellation." The modal also shows "Facility Dumpster 9" and "Location Public Works Trash Dumpster". The "Make a Reservation" section has a "1. SELECT DATE" dropdown with "10/19/2023 - 10/21/2023" selected, a "2. SELECT RATE" dropdown with "Thursday Drop-off (\$50 - Flat Fee)" selected, and an "Add To Cart" button.

When a drop off date is chosen, a smaller window will pop up with two prompts. The first question will be your desired dates for the reservation. Click the date range and ensure to click on your drop off date and your pickup date.

The second question will verify the drop off date and rate. For a dumpster being dropped off on a Tuesday, you'll want to ensure it shows Tuesday Drop-off". For a drop off on Friday, you'll ensure that the rate states "Friday Drop-Off". If the dates are mismatched, there will be a notification that states, "Time Slot is not available" and you will not be able to move forward until that is adjusted.

After both questions are answered, you'll click the "Add to Cart" button.

# Dumpster Reservation Walkthrough

**Dumpster Delivery and Information**

Regular Dumpsters (8' wide x 25' long x 5' tall) may be reserved year-round. Reservations from November 1st - March 31st property during that time and cannot impede or obstruct sidewalks or roadways.

Tenants may make reservations on April 1st - October 31st dumpsters must be delivered on the street only.

Dumpsters are delivered between 7 a.m. and 7 p.m., Monday through Saturday.

● Full Availability
 ● Partial Availability
 ● No Availability

< 10/17/2023 >

	Tue, Oct 17	Wed, Oct 18	Thu, Oct 19	Fri, Oct 20	Sat, Oct 21
Dumpster 1					
Dumpster 2					
Dumpster 3					
Dumpster 4					
Dumpster 5					
Dumpster 6					
Dumpster 7					
Dumpster 8					
Dumpster 9					
Dumpster 10					
Dumpster 11					
Dumpster 12					
Dumpster 13					
Dumpster 14					

[Terms & Conditions](#)

#	Item	Total
1.	Rental of Public Works Trash Dumpster Dumpster 3 10/19/2023 7a-10...	\$50.00 <span>✕</span>
TOTAL		\$50.00

Close Checkout

Your cart will now have 1 item in it. Click the "Checkout" button to move forward.

Catalog
Account
Connect

Internal
Policies
Help
Log Out

\$50.00  
1 item

## Prompts

Prompt	Response
Prompts for Rental of Public Works Trash Dumpster Dumpster 5 10/19/2023 7a-10/21/2023 7p (Thursday Drop-off)	
1. Please provide a secondary date. Dumpsters are reserved first come first serve.	<input type="text"/>
Rental of Public Works Trash Dumpster Dumpster 5 10/19/2023 7a-10/21/2023 7p (Thursday Drop-off)	
2. Are you a renter or the home owner?	<input type="text" value="Select an option..."/>
3. West Jordan City Utility Bill Account and Customer # (0000000-0000000)	<input type="text" value=""/> <small>15 character(s) remaining</small>
4. Where would you like the dumpster placed?	<div style="border: 1px solid #ccc; height: 40px; width: 100%;"></div>

Please Note: Regular Dumpsters (8' wide x 25' long x 5' tall) may be reserved year-round. Reservations from November 1st - March 31st are required to be placed entirely on private property during that time and cannot impede or obstruct sidewalks or roadways.

I acknowledge that if I am a tenant, I can only make reservations from April 1st - October 31st. I also acknowledge that dumpsters must be delivered on the street only.

I acknowledge that It is my responsibility to log back into my account and pay for my dumpster reservation once it has been approved. Not doing so is subject to reservation cancellation.

[Terms & Conditions](#)

CHECKOUT FOR PARKER KVENVOLD

- [Browse Catalog](#)
- [Prompts](#)
- [Waivers](#)
- [Payment](#)
- [Review & Confirm](#)
- [Receipt](#)

Submit Responses >

[Browse Catalog](#)

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This is the next page to load.

# Dumpster Reservation Walkthrough

## Prompts

Prompt	Response
Prompts for...	
1. Please provide a secondary date. Dumpsters are reserved first come first serve.	10/23 or 11/1

The first question is an optional secondary date request. In the event your reservation dates don't get approved because of a scheduling conflict, this allows us to reschedule for the next available time and puts you at the top of the request list. When providing secondary dates, it's recommended to ask for dates further out than the current dates being requested.

4. Where would you like the dumpster placed?

My RV pad or driveway

Please Note: Regular Dumpsters (8' wide x 25' long x 5' tall) may be reserved year-round. Reservations from November 1st - March 31st are required to be placed entirely on private property during that time and cannot impede or obstruct sidewalks or roadways.

I acknowledge that if I am a tenant, I can only make reservations from April 1st - October 31st. I also acknowledge that dumpsters must be delivered on the street only.

I acknowledge that It is my responsibility to log back into my account and pay for my dumpster reservation once it has been approved. Not doing so is subject to reservation cancelation.

Question 4 will ask where you'd like the dumpster placed. If you own the property, you're able to place the dumpster on the property or in the street.

4. Where would you like the dumpster placed?

Street in front of my house

Please Note: Regular Dumpsters (8' wide x 25' long x 5' tall) may be reserved year-round. Reservations from November 1st - March 31st are required to be placed entirely on private property during that time and cannot impede or obstruct sidewalks or roadways.

I acknowledge that if I am a tenant, I can only make reservations from April 1st - October 31st. I also acknowledge that dumpsters must be delivered on the street only.

I acknowledge that It is my responsibility to log back into my account and pay for my dumpster reservation once it has been approved. Not doing so is subject to reservation cancelation.

If you are the renter at the property, dumpsters can ONLY be placed in the street.

After you have completed answering all four questions, click "Submit Response".

# Dumpster Reservation Walkthrough

## Transaction Receipt

Receipt   



West Jordan, UT  
8000 S. Redwood Road  
West Jordan, UT 84088  
801-569-500  
customer.service@westjordan.utah.gov  
www.westjordan.utah.gov

---

**Registration/Payment Receipt 60716432**  
09/13/2023 09:14 AM

**Account Information**  
Parker  
8000 South Redwood Road  
West Jordan, UT 84088

Item	Balance Due	Amount Paid
Public Works Trash Dumpster Dumpster 9 Oct 19, 2023-Oct 21, 2023 - Thursday	\$50.00	\$0.00
Drop-off: \$50 - Flat Fee		
<b>Change in Balance</b>		\$50.00
<b>Account Balance</b>		\$50.00
<i>(As of 09/13/2023 09:14 AM)</i>		





**Prompt(s)**

Please provide a secondary date. Dumpsters are reserved first come first serve. (Parker 10/23 or 11/1)


Are you a renter or the home owner? Property Owner

West Jordan City Utility Bill Account and Customer # (0000000-0000000) 1111011-0000000

CHECKOUT FOR PARKER KVENVOLD

-  Browse Catalog
-  Payment
-  Review & Confirm
-  Receipt

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The reservation has officially been submitted. It is now going to be reviewed by our team. Once this has been reviewed and approved, you will receive an email to log back in and pay for the reservation.